



The Regency at Dominion Valley - Haymarket, VA 20169

Regency Cooperative Preventative Maintenance Agreement

Shaw Services performs (2) maintenance inspections in a one year time frame:

- Includes one cooling inspection (typically in the spring) for your a/c system
- Includes one heating inspection (typically in the fall) for your heating system
- Maintenance agreement customers receive preferred/priority service
- Diagnostic fee during regular hours is normally \$90. ***Maintenance agreement customers at The Regency of Dominion Valley will have no diagnostic fee.***
- Emergency service diagnostic is normally \$150. ***Maintenance agreement customers at The Regency of Dominion Valley will receive a reduced rate of \$75 diagnostic.***
- Inspections are performed during regular business hours only. The first appointment of the day is 8-9am and the last appointment is 3-5pm

Services include:

- Air stream and indoor coil inspection
- Blower assembly inspection
- Check and inspect electrical connections
- Inspect and check the condensate drain system - clear the line if needed
- Replace each filter two times per year (*Customer is to supply the filters*)
- Check thermostat and furnace controls
- Test and inspect the outdoor unit controls
- Visually inspect the furnace heat exchanger
- Check the cooling and refrigerant levels and pressures
- Check and set the volume air dampers located on the supply ducts
- Check the furnace exhaust vent
- Test all heating and cooling operation

Equipment investment cost:

- One system - \$105
- Two systems - \$210

(Each system usually equals one thermostat)

Owners must be members of the Regency Co-Op to be eligible for these prices



Shaw Services has been serving the Regency at Dominion Valley since June 2007 when approached to offer special pricing to those who become members of the Cooperative. If you ask around, you will discover that we have a very solid and reliable reputation with the homeowners who have purchased maintenance contracts. Shaw Services is offering a Preventative Maintenance Agreement. This Maintenance Agreement is ONLY available to Regency Cooperative Members. (Details are shown below and are effective through September 30, 2017)

What's the price difference compared to what Non-Members pay?

A non member will pay \$160 for (1) system, \$290 for (2) systems

A non member will pay \$90 diagnostic during regular business hours

A non member will pay \$200 diagnostic for an after-hours service call

Non member prices are also posted at www.shawservices.net

Cooperative members with a contract will pay \$105 for (1) system, \$210 for (2) systems

Cooperative members with a contract will pay \$0 diagnostic during regular business hours

Cooperate members with a contact will pay \$75 diagnostic for an after-hours service call

How do I sign up if I'm a new customer?

Call [571-261-3800](tel:571-261-3800) and mention that you're a member of the Regency Cooperative. We will check the members list to confirm your membership. At this time, we will schedule your first inspection. You can pay the technician directly when he arrives for your appointment.

How do I renew if I'm an existing customer?

Call [571-261-3800](tel:571-261-3800) and mention that you want to renew your contract. We will check the members list to confirm your membership. At this time, we will schedule your inspection. You can pay the technician directly when he arrives for your appointment.

When do I call to schedule inspections?

March/April – call [571-261-3800](tel:571-261-3800) to schedule your cooling inspection

September/October – call [571-261-3800](tel:571-261-3800) to schedule your heating inspection